

What to expect at your loved ones' witnessing at our cremation center

- Q: When will the witness of the cremation of your loved take place?
- A: In the state of Ohio, we cannot cremate within the first 24 hours of death. We will also need a signed death certificate by an attending physician of your loved one. We will coordinate to get this signed by the doctor during their normal business office hours and will be signed at the convenience of the doctor. Once signed, a permit will be issued to the crematory for the cremation to take place. Your licensed personnel will call you to discuss a day and time to schedule the witnessing.
- Q: Where will the witnessing occur?
- A: Our cremation center is located at 1668 St. Rt. 28, Goshen, OH 45122. Our cremation center is located in the rear parking lot.
- Q: What should I expect during the witness process?
- A: Our cremation center is split up into 2 areas. We have a family room area with a picture window that overlooks into the cremation area where the equipment is located. When you arrive on the day of the witnessing you will enter into the family room area. Your loved one will be located in the cremation area near the picture window. Your loved one will be in a cremation container. Once you are ready to proceed, our cremation manager will remove the lid on the cremation container so you can identify your loved one through the glass picture window. Once you have identified your loved one, it is your left to your discretion to stay as long as you would like during the cremation process. If your loved one has been autopsied, the identification tag that was placed on your loved one will be removed and placed on the top of the cremation container to verify identity. There will absolutely be NO viewing identification on a coroner autopsy (Please choose the Private Family Simple Farewell Viewing to view your loved one). (**Please note that this is NOT a private family viewing of the deceased, and only an identification of your loved one. If you would like your loved one viewed in a more dignified manner with basic preparation and a viewing container we suggest the Private Family Simple Farewell Viewing from our selection of services.)
- Q: How long does the process take from start to finish?
- A: On average, the cremation process itself will take around 4 hours to complete. Generally, the cremation itself will last from 2 to 3 hours, but will take another 2 hours to for the retort to cool down so we can process the cremains into your urn containment.

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